



IT Management

OFFICIAL ACADEMIC PROSPECTUS & CURRICULUM GUIDE

NQF Level: Industry Certification | **Credits:** N/A

Delivery: Online

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PROGRAMME OVERVIEW

PROGRAMME DURATION	3 Months
ACADEMIC LEVEL	Industry Certification
TOTAL CREDITS	N/A
SAQA REGISTRATION	Pending
MODE OF DELIVERY	Online
TOTAL INVESTMENT	R 9,000 (Registration Deposit: R 799)

Executive Introduction

Technology is completely useless if it does not serve a specific, measurable business goal. Our IT Management programme is an elite leadership track designed to turn senior engineers into executive-level decision-makers. This course focuses heavily on the intersection of technical excellence, financial rigor, and high-level organizational strategy.

Students will explore the 'Business of IT,' learning how to manage multi-million rand budgets, negotiate ruthless SLAs with global vendors, and lead cross-functional engineering teams. The curriculum is rooted in ITIL and COBIT frameworks, teaching you how to implement 'Service Excellence' standards that perfectly align technology with corporate objectives. You will learn the art of 'Strategic Foresight'—predicting exactly how future shifts in AI, Cloud, and Security will impact your company's bottom line.

The training emphasizes 'Executive Presence,' teaching you how to sit in the boardroom and communicate technical risk entirely in terms of ROI and business impact. You will graduate as a high-tier Technology Leader ready to take on the role of IT Director or Chief Technology Officer (CTO), possessing the rare hybrid capability to speak both 'Code' and 'Commerce'.

PURPOSE OF THE LEARNING PROGRAMME

To produce the next generation of 'Chief Technology Officers' (CTOs) and IT Directors. The primary purpose of this track is to bridge the massive communication gap between the technical server room and the executive boardroom.

To master the art of 'High-Value' IT resource management and capital expenditure. We aim to train leaders who can maximize the ROI of technical investments, ensuring that every cent spent on technology drives a measurable corporate outcome.

To promote ethical, sustainable, and legally compliant digital transformation within organizations. The objective is to produce managers who understand the long-term social and economic impact of technology adoption, leading organizations through change with absolute integrity.

To address the severe global shortage of 'Hybrid' technical leaders. This programme provides the specific management frameworks and credentials required to oversee large IT departments in a rapidly changing, heavily automated global economy.

To foster a mindset of operational excellence and corporate agility. The purpose of this track is to ensure that IT leaders can build departments that are not just viewed as 'Cost Centers,' but recognized as 'Innovation Hubs' that drive sustainable business success.

MODULE BREAKDOWN

Module 00: Orientation & Student Portal Onboarding

Mandatory setup: Email, Portal, Labs & PoE guidelines.

Module 01: IT Governance & Strategy (ITIL)

Comprehensive mastery and practical application of it governance & strategy (itil) aligning with industry standards.

Module 02: Resource & Budget Management

Comprehensive mastery and practical application of resource & budget management aligning with industry standards.

Module 03: Team Leadership & HR in IT

Comprehensive mastery and practical application of team leadership & hr in it aligning with industry standards.

Module 04: Vendor & Contract Management

Comprehensive mastery and practical application of vendor & contract management aligning with industry standards.

Module 05: Risk Management & Compliance

Comprehensive mastery and practical application of risk management & compliance aligning with industry standards.

Module 06: WIL: Develop an IT Strategic Plan

Comprehensive mastery and practical application of wil: develop an it strategic plan aligning with industry standards.

PRACTICAL LAB ENVIRONMENTS

This programme includes intensive hands-on practical labs designed to bridge the gap between theoretical knowledge and real-world industrial application.

Lab 1: IT Service Catalogue Design

Define services, SLAs, and ownership. Deliverable: Service catalogue document.

Lab 2: Change Management Simulation

Plan and approve a network upgrade via CAB. Deliverable: Change request + approval workflow.

Lab 3: Vendor Management Exercise

Evaluate and select a cloud provider. Deliverable: Vendor scorecard + recommendation memo.

Lab 4: IT Budget Planning Workshop

Forecast costs and justify investments. Deliverable: Budget spreadsheet + business case.

CAREER FIELDS & OPPORTUNITIES

Graduates of this learning programme are aggressively equipped with the specialized competencies required to pursue the following elite professional roles within the global industry:

IT MANAGER	Advance your career as a IT Manager in the industry.
TECHNOLOGY COORDINATOR	Advance your career as a Technology Coordinator in the industry.
SYSTEMS MANAGER	Advance your career as a Systems Manager in the industry.
IT OPERATIONS LEAD	Advance your career as a IT Operations Lead in the industry.
PROJECT IT MANAGER	Advance your career as a Project IT Manager in the industry.
IT SERVICE DELIVERY MANAGER	Advance your career as a IT Service Delivery Manager in the industry.
DIGITAL TRANSFORMATION COORDINATOR	Advance your career as a Digital Transformation Coordinator in the industry.

NEXT STEPS & APPLICATION

Ready to definitively advance your professional trajectory? Formal applications are currently open for the upcoming academic cycle. To securely guarantee your placement in the next intake for **IT Management**, please complete our online application process or contact our admissions advisory team directly.

CONTACT ADMISSIONS

Official Email: apply@softkingsacademy.co.za

Academy Website: www.skacademy.co.za

WhatsApp: +27 69 271 9901

Tel: +27 21 1097 366 | +27 12 004 3732 | +27 70 5422 373

DIGITAL STUDENT PORTALS

Studentzone: portal.skacademy.co.za

Exam Centre: exams.skacademy.co.za

Verify Certificate: skacademy.co.za/verify-certificate

APPLY ONLINE NOW

SOFTKINGS ACADEMY IS FORMALLY COMMITTED TO PROVIDING INDUSTRY-LEADING, ACCREDITED SKILLS DEVELOPMENT.

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INFORMATION CONTAINED WITHIN THIS PROSPECTUS IS CORRECT AT THE TIME OF PRINTING.